

WEST BENGAL STATE UNIVERSITY

B.A./B.Sc. Honours 5th Semester Examination, 2022-23



PSYADSE02T-PSYCHOLOGY (DSE1/2)

Time Allotted: 2 Hours

Full Marks: 40

The figures in the margin indicate marks of question.

Candidates should answer in their own words and adhere to the word limit as practicable.

1. Answer any *five* questions from the following:

 $2 \times 5 = 10$

- (a) What are "Great-man theory" of leadership?
- (b) Mention any one individual and group techniques of organizational development.
- (c) What is structural inertia?
- (d) What is Laissez-faire leadership?
- (e) Define organizational resistance.
- (f) Discuss the main problem with the trait approach to leadership.
- (g) State two objectives of human resource management.
- (h) Differentiate between Industrial / Organizational Psychology and Human Resource Management.
- 2. Answer any *four* questions from the following:

- $5 \times 4 = 20$
- (a) Differentiate between Transformational vs. Transactional leadership.
- (b) Write a short note on organizational development techniques.
- (c) Briefly discuss the steps of change process as mentioned in Lewis's model.
- (d) What are the major individual factors that resists organizational change?
- (e) Discuss the major challenges in Human Resource Management (HRM).
- (f) Discuss the functions of leadership.
- 3. Answer any *one* question from the following:

 $10 \times 1 = 10$

- (a) Delineate in detail Managerial Grid theory of leadership.
- (b) What is organizational development? Discuss some factors that must be 3+7 considered to implement organizational change.
- (c) Write down the nature and concept of Personnel Management. State the difference between Personnel Management and Human Resource Management (HRM).

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